

Strategy 1: Strong leadership and community governance	Strategy 2: Comprehensive Primary Health Care	Strategy 3: Community engagement for health outcomes	Strategy 4: A sustainable and innovative organisation
<p>Our Goal</p> <p>A healthy and viable community controlled health organization built on the foundation of strong leadership and good community governance.</p>	<p>Our Goal</p> <p>To provide comprehensive primary health and wellbeing care to the Mackay Aboriginal and Torres Strait Islander community.</p>	<p>Our Goal</p> <p>To increase health and wellbeing outcomes for the Aboriginal and Torres Strait Islander community in the Mackay region through community engagement.</p>	<p>Our Goal</p> <p>ATSICHS Mackay to be a sustainable and viable community controlled organization delivering primary health and wellbeing services to the Mackay Aboriginal and Torres Strait Islander community.</p>
<p>Our Objectives</p> <ol style="list-style-type: none"> 1. Good corporate governance embedded within ‘grassroots’ community participation 2. Strong organizational management that is responsive and adaptive to changes within the community 3. An organizational culture that listens, respects, and supports staff 	<p>Our Objectives</p> <ol style="list-style-type: none"> 1. Integrated family-focused primary health and wellbeing model of service that meets the needs of our community across the life-span and facilitates the patient journey between the local service systems. 2. A range of service delivery responses tailored to the need and circumstance within the Mackay community. 	<p>Our Objectives</p> <ol style="list-style-type: none"> 1. Increase access and improve health outcomes through strong community engagement 2. Increased community knowledge of ATSICHS Mackay health and wellbeing services and programs 	<p>Our Objectives</p> <ol style="list-style-type: none"> 1. Investment strategies to increase the capacity to deliver primary health and wellbeing services and address key workforce area shortages within ATSICHS Mackay 2. Strong and sustainable health and health-related partnerships to achieve health outcomes for the Aboriginal and Torres Strait Islander community.
<p>Performance measures</p> <ul style="list-style-type: none"> * Increased work satisfaction * Decreased staff absenteeism * Financial, human resource, compliance, and risk management targets * Performance monitoring and review * Unqualified annual independent audit reports 	<p>Performance measures</p> <ul style="list-style-type: none"> * % increase in total number of Aboriginal and Torres Strait Islander patients * % increase in MBS generated revenue (715, 721, 732, 723, dental, child health checks) 	<p>Performance Targets</p> <ul style="list-style-type: none"> * Service user feedback used to inform Board and Management service planning * Increase in community knowledge of ATSICHS Mackay services 	<p>Performance Measures</p> <ul style="list-style-type: none"> * Increased funding to support mental health care services * Increased funding to provide general practice multidisciplinary care